**Sample Bug Report**

**Bug ID:** BUG001  
**Reported On:** 2024-11-23  
**Reported By:** QA\_User2  
**Bug Priority:** High  
**Bug Severity:** Major

**Bug Details**

**Module:** Checkout Functionality

**Test Case ID:** TC049

**Bug Summary:**  
Error message for an expired credit card during payment is unclear and does not guide users effectively.

**Description:**  
When attempting to make a payment using an expired credit card, the error message displayed is generic ("Transaction failed") instead of specifying that the card has expired. This leads to confusion and delays in completing the transaction.

**Steps to Reproduce:**

1. Add any product to the cart and proceed to checkout.
2. On the payment page, enter the details of an expired credit card.
3. Attempt to process the payment.

**Actual Result:**  
The system displays a generic error message: "Transaction failed. Please try again."

**Expected Result:**  
The system should display a specific error message: "Card expired. Please use another card."

**Environment Details**

* **URL:** [BrowserStack Demo](https://www.bstackdemo.com/)
* **Browser:** Google Chrome v118.0.5993
* **Operating System:** Windows 11
* **Device:** Desktop

**Attachments**

1. **Screenshots:** Attached (Error message screenshot)
2. **Video Recording:** Attached (Reproducing the issue)

**Bug Status & Updates**

* **Status:** Open
* **Assigned To:** Development Team
* **Fix ETA:** Pending

**Additional Notes:**  
This bug impacts user experience significantly as it causes unnecessary frustration during the payment process. It is critical to address this issue to reduce cart abandonment rates.